

## Utility Service Emergencies

### 414.1 PURPOSE AND SCOPE

The purpose of this policy is to provide guidelines for addressing utility service emergencies. This policy will address calls for service that are directed to the UMBPD.

### 414.2 POLICY

It is the policy of the University of Maryland, Baltimore Police Department to appropriately respond to emergency utility service requests received by this department.

### 414.3 UTILITY SERVICE EMERGENCY

A current contact list of UMBPD personnel to be notified in the event of a utility service emergency shall be available in Communications.

#### 414.3.1 ELECTRICAL LINES

When an electrical power line poses a hazard, a member of this department shall be dispatched to the reported location to protect against personal injury or property damage that might be caused by the power line. The fire department, electric company and/or the public works department shall be promptly notified, as appropriate. If the electrical hazard has a direct impact on a UMB building or facility, the UMB Environmental Health and Safety (EHS) Department shall also be contacted.

#### 414.3.2 RESERVOIRS, PUMPS, WELLS

In the event of flooding or equipment malfunctions involving reservoirs, pumps or wells, the public works department shall be contacted as soon as practicable. If this has a direct impact on a UMB building or facility, the UMB Environmental Health and Safety (EHS) Department shall also be contacted.

#### 414.3.3 NATURAL GAS LINES

All reports of a possible leak of natural gas or damage to a natural gas line shall promptly be referred to the fire department and the local entity responsible for gas lines. A member of this department shall be dispatched to the reported location if it appears that assistance such as traffic control or evacuation is needed. If this has a direct impact on a UMB building or facility, the UMB Environmental Health and Safety (EHS) Department shall also be contacted.

#### 414.3.4 TRAFFIC SIGNALS

A member of this department should be dispatched upon report of a damaged or malfunctioning traffic signal in order to protect against personal injury or property damage that might occur as the result of the damaged or malfunctioning signal. The member will advise Communications of the problem with the traffic signal. The police communications operator shall make the necessary notification to the appropriate traffic signal maintenance agency as soon as practicable.